



The Chattanooga Golf & Country Club

Rules & Regulations



The “Board” of Chattanooga Golf & Country Club is charged by the By-Laws of the club with providing and maintaining facilities and services necessary for the Members to enjoy indoor and outdoor recreation and social activities. These are the rules adopted by the Board to fulfill that obligation. These rules may not be modified or waived by any employee. Infraction or questions relative to the interpretation of these rules should be directed to the Club’s General Manager.

Section I. General

1.1

Chattanooga Golf & Country Club (the “Club”) and its facilities shall be open on such days and during such hours as may be established from time by the General Manager with guidance from the Club committees and Board.

1.2 **Property:**

a. **Personal Property:** Each Member, as a condition of his/her membership, and each guest, as a condition of his/her invitation to the Club’s facilities, assumes sole responsibility for his/her property. The Club shall not be responsible for automobiles or for clothing or valuables left in cars, locker rooms, cloakrooms, or anywhere else on the Club’s property.

b. **Club Property:** The cost of replacing any Club property broken or damaged by a Member, a member of his/her immediate family, or his/her guest shall be charged to such Member’s account.

1.3 **Cell Phone/Handheld Communication Devices:** Cell phone usage is permitted in the common areas and hallways of the Club. Talking on cell phones is prohibited in all dining rooms and the Tavern. Members and guests are asked to be considerate of others with respect to the length and volume of their calls. Silent use of smartphones is permitted in all areas.

1.4 **Alcoholic Beverages:**

a. Club staff shall not serve alcoholic beverages to anyone who is or appears to be intoxicated. The judgment of management concerning the state of intoxication will be final.

b. Should a Member or guest appear to be intoxicated, the staff has been instructed to not allow the person to drive. Staff will help arrange a taxi or Uber so they can be transported home safely.

c. It shall be the policy of the Club that each Member must assume the responsibility not only for themselves but also for his or her guest. Each Member is encouraged to comply with the spirit of this policy by assisting in its implementation insofar as his or her fellow Members are concerned.

d. It shall be the policy of the Club that Members not reprimand or abuse staff under circumstances where the staff’s judgment indicates alcohol service to an individual should cease.

- e. Any disciplinary action, as provided for by the by-laws, growing out of the implementation of the Club's alcoholic beverages policy shall be the discretion of the Board.
- f. When private parties are held at the Club that has minors in attendance, the host Member will ensure that non-alcoholic beverage service is available. Adult members shall not transfer alcoholic beverages to minors.
- g. Club staff has been instructed not to serve alcoholic beverages to a minor as defined by the state of Tennessee. When there is a question as to the age of the individual, the staff will verify age by examining the appropriate document.
- 1.5 **Pets:** No animals are allowed on the Club's property except for service animals unless prior authorization from the General Manager has been obtained.
- 1.6 **Solicitation:** No solicitations on behalf of any sectarian, political or other groups shall be made on Club property without prior Board approval.
- 1.7 **Children:** Parents are responsible for the conduct of their children at all times. Children under the age of 18 are not allowed to use the men's and ladies' locker rooms unless accompanied by a Member.
- 1.8 **Smoking:** The Board of Directors has designated The Club as a smoke-free facility. This includes vapor or e-cigarettes. Smoking is allowed only at designated outside smoking areas or on the golf course.
- 1.9 **Parking:** All Members and guests are required to park in designated spaces only. All Members and guests must have a handicapped sticker in order to park in a handicapped space. Members only are allowed in the upper lot. Guests and golf carts should be parked in the lower parking areas.
- 1.10 **Club Usage:** Members and their immediate family (except children who are 19 years of age or older and are not full-time students), shall have the right to use all Club facilities at any time during open hours, except when Club facilities are reserved for private entertainment. Children who are 19 years of age or older and are not full-time students are family guests as covered in 1.16 below.
- 1.11 **Tipping:** The Club collects a monthly service fee which provides a gratuity of 20% (split between servers, host, and bartenders). Members at their discretion may tip an additional amount for exceptional service which goes directly to your server. It is customary to tip non food and beverage service staff such as valets and golf club services employees.

- 1.12 **Cash Payments:** No cash is accepted at the Club. All charges for services are to be billed to the Member's account. Merchandise purchases by guests at the Golf shop may be paid with a credit card.
- 1.13 **Employees:** All service employees of the Club are under the ultimate supervision of the General Manager and no Member or guest shall reprimand or discipline any employee. Any complaints should be addressed to the General Manager, who will then take the proper action. Employees will report incidences of abuse to the General Manager.
- 1.14 **Proper Attire:** The dress code at the Club is generally casual however when dining in the main dining room (Overlook Grill) the dress code is business casual on Friday & Saturday evenings and Sunday brunch with sport coat optional. Tattered jeans, hats and athletic wear are prohibited during dinner service and Sunday brunch.
- 1.15 **Guest Policies:** For purposes of these rules, the following policies shall be applicable:
- a. A Family Guest is a guest who is a son or daughter who is over 19 years of age and is not a full-time student, a brother, sister, brother-in-law, daughter-in-law, grandfather, grandmother, mother, father, or grandchild of a Member.
 - b. All guests must be accompanied by a Member while on property. Grandchildren must be accompanied by a member while on Club property unless they are participating in an activity that does not require adult supervision such as golf lessons, swim team or swim lessons.
- 1.16 **Leave of Absence (LOA):**
- Members have an option to request a leave of absence. Pursuant to the By-Laws, and upon Board approval the leave of absence will be granted for a twelve (12) month period. Only one (1) twelve (12) month leave will be permitted in the course of your membership. A leave will be considered when a Member is under severe financial hardship or experiencing a serious illness. Upon approval, all financial obligations to the Club must be current. During any period of leave, all membership privileges will be suspended for the Member and all dependents. After one (1) year the Member may request to reinstate their membership and is subject to approval by the Board.

Section II. Dining, Banquets and Club Functions

- 2.1 **Reservations:** Reservations are encouraged for all Club functions and dining areas except the Tavern. Reservations may be made through CGCC app or by calling front desk at 423-266-6178.

2.2 **Dining Areas and Hours of Operation:**

Living Room - Open lunch Tuesday - Saturday 11am-2pm & Sunday Brunch 11am-1:30pm

- Open dinner Tuesday - Thursday 5pm-9pm (10pm Friday & Saturday) age 13+ for all dinner

- Open Sunday 5pm – 8pm (all ages)

1986 Bar – Open Tues-Thur 11am-10pm, Friday & Saturday 11am – 11pm, Sunday 11am – 9pm

Fairway Grille – Open Tuesday - Saturday from 5pm-9pm

Golf Turn Shack – Open Tuesday - Sunday from 10am – 4pm (adjusts seasonally).

Pool Deck – Tuesday - Thursday 10am – 8:30pm, Friday & Saturday 10am – 9pm,
Sunday 10am – 8:30pm, Closed Mondays.

Pool Bistro & Oasis Open Tuesday - Sunday 11:00am – 9:00pm (weather permitting), Closed Mondays

2.3 **Banquet Events:**

a. A “**member banquet event**” is defined as an event hosted by an individual member for personal or immediate family use, or business use whereby the primary benefit is for the member’s owned business.

b. A “**member-sponsored event**” is defined as an event for associations, organizations, and businesses not owned by the Member. This includes events where individuals pay to attend, such as charity events, fund-raisers, weddings not for the member’s immediate family.

CGCC does not allow direct public advertising of any event. This includes printed publications, mail, news media, email or other forms of advertising. All events must be by invitation only to a select group or organization. CGCC does not allow events that are open to the public and strictly enforces this policy. A violation of this may result in the event being canceled and space being released.

2.4 **Banquet Policies:** For purposes of planning a banquet or private event, the following policies shall be applicable:

- The Events Director is responsible for reserving private rooms and assisting Members in the selection of menus and accompaniments for the occasion.
- All banquets and private events must be sponsored by a Member and are subject to a formal written contract with the Club, which will be subject to specific pricing. The Member host of the function will be responsible for all fees.
- All banquets and private parties shall pay a Service Charge of 20%. Room usage fees and food minimums may apply.
- Any usage of tape, nails, staples, or other fasteners or materials that will deface the Club's property are strictly prohibited. Any damage to the Clubhouse structure, furnishings, carpets or fabrics as a result of Member or guest usage and requiring professional repair, replacement or cleaning shall be billed to the Member.

- If a Member wishes to hire a private event coordinator, the Club first must approve said coordinator. The coordinator shall answer to the Club's Event Manager in all matters pertaining to the usage of the clubhouse and Club furnishings and is responsible for strict adherence to Club policy and rules.
- At the Events Director's discretion, security services, traffic services, and/or parking services may be required for events at the Club. The cost for these services shall be the sole responsibility of the member hosting the event, or the event organizers pursuant to the event contract.
- Please reference CGCC's Banquet Information & Policies when planning an event for additional information.

2.5 **Private Dining Rooms Capacities & Facility Fees:**

Ballroom:

Capacity – Cocktail 250 people | Reception 175 people
 Personal Member Usage Rental Rates: \$300 AM | \$600 PM
 Member Sponsored Rental Rates: \$600 AM | \$1200 PM

Riverview:

Capacity – Cocktail 100 people | Reception 60 people
 Personal Member Usage Rental Rates: \$250 AM | \$500 PM
 Member Sponsored Rental Rates: \$500 AM | \$1000 PM

Overlook:

Capacity – Cocktail 150 people | Reception 100 people
 Personal Member Usage Rental Rates: \$375 AM | \$750 PM
 Member Sponsored Rental Rates: \$750 AM | \$1500 PM

On-Premise Food and Beverage Consumption: All food and beverages consumed in the dining areas must be purchased from the Club. Wedding cakes and similar items are exceptions. Wine or champagne may be brought into the Club only if it is a product the Club is unable to provide. In such situations, there will be a corkage fee per bottle.

2.6 **Furnishings in the Clubhouse shall not be moved without permission from Club management.**

2.7 **Club Functions:**

Except for emergencies beyond the control of the Member, reservations which are not cancelled within twenty-four (24) hours of the event, or by any other stated cancellation deadline, will be billed to the Member at the rate of fifty percent (50%) of the charges for the reservations made by that Member for the special event.

Should a Member not contact the Club to cancel reservations for a Club Function, and fail to show for the club sponsored event, the Member will be billed one hundred percent (100%) of the cost for reservations made by that Member for the event.

All Club Functions are subject to a 20% House Charge.

Section 3 Pool

- All Members and guests must register with the pool host.
- All children under the age of 12 must be accompanied by an adult at all times.
- Swim diaper policy will be strictly enforced, any parent whose child contaminates the pool causing it to close and found not to have a swim diaper on will be fined \$500.
- Glass containers are not allowed in the pool deck.
- For your safety running, pushing, and horseplay are not permitted in or around the pool. The lifeguards are responsible for a safe environment at and around the pool. The pool manager has the authority to ask any child or guest of a member to leave the pool area if they continue to disobey the pool safety rules.
- Diving is allowed only off the end of the board, one diver at a time.
- Adult pool area is for members 21 years and older.
- No outside food and beverage are allowed.

3.1 Pool Guest Policy

- No non-house guests ("house guest" meaning distance of 100-mile radius) on weekends and holidays.
- Weekday guest fee:
 - \$24.00 per guest (adult)
 - \$12.00 per guest (child – age 12 and under)
 - Guests age 4 and under are free
- Member's grandchildren are free (Members children over the age of 23 who are not members are considered family guests and subject to guest rules and fees)

Section 4 Fitness

- The CGCC fitness center is for members, spouses and dependent children aged 16-23 only. Guests are not allowed to use the fitness facilities.
- Children of members (Ages 16-18): May use the fitness center unaccompanied once parents have signed a release form and the child has completed an orientation.
- Children 14-16 may work out with their parents after the parents have signed a release and the child has completed an orientation
- Children under the age of 14 (including babies in carriers or strollers) are not allowed in the fitness center.
- All members, spouses and dependent children must complete an orientation before first using the fitness center.
- Talking on cell phones is strictly prohibited in the workout area and group fitness, members must go to the lobby area or outside to talk on their cell phones.
- Members must sign in prior to using the fitness facilities
- If members are using personal trainers in gym they must be provided by CGCC fitness.
- Proper workout attire is required at all times. No open toed shoes, cut-offs, jeans, swimsuits or swimsuit cover-ups are permitted. Shirts are required at all times.

Section 5 Child Minding

- All children must be older than 18 months and potty trained
- Parents must be on the CGCC premises while their children are in our care. Maximum child minding duration is 2 hours per day.
- Sick children are not allowed in the childcare center (Runny noses and coughs will be addressed if a staff member feels the sickness is a serious case). If a child vomits while attending the child minding facility, the parent will be required to take the child home.
- Parents are responsible for providing snacks and/or meals for their children. Please make sure that your child's cup is labeled and spill proof. Lunch may be ordered when a child is dropped off (from the pool grill during summer and main kitchen off season).
- Parents are responsible for filling out all child information forms. An updated copy or original immunization form is required for each child. Children will not be allowed in child minding without this form on file.
- The CGCC Child Minding area is a “nut free zone”.
- No outside toys allowed.
- While under the CGCC’s Child Minding staff’s care children are expected to respect staff, members, and other children.

5.1 Accident Reports

- If your child is injured at the CGCC child minding facility, an accident report will be sent home that day. Parents are responsible for signing a copy of the accident form within 24 hours. If the accident is severe, parents will be informed and responsible for tending to their child immediately.

5.2 Illness

- If your child becomes ill at CGCC child minding, we will come get parents immediately! When your child has been ill, they must be free from vomiting, diarrhea, and/or fever for 24 hours without the use of fever-reducing medications before returning to the child minding service.
- When your child is ill with a contagious illness, please notify us of the illness. This courtesy keeps us informed about anything contagious to which other children might be exposed. We cannot give children any medication for any reason. Parents, please do not bring your child to the service with extreme coughs, runny noses, or fever. If a staff member feels that your child is too sick your access to the service may be denied!

Section 6 Golf

6.1 HANDICAPS

In order to play in CGCC golf events, a member must have an established handicap at CGCC. The USGA GHIN System is the handicap system we use. This system is provided by the Tennessee Golf Association at the local level. There will be a \$36.00 annual charge per player for this service.

6.2 TEE TIMES

Tee times for weekend play are available one week in advance. It is recommended that tee times be made in advance for all play, and it is required for play on weekends and holidays prior to 1:00 p.m. Tee times for groups of three or more foursomes must be coordinated with and approved by the Head Golf Professional.

6.3 LESSONS

Private lessons are available from the professional golf staff. Group clinics are also offered for men, ladies, and juniors throughout the golf season.

6.4 GIFT CERTIFICATES & SWEEPS

Sweeps issued through the golf shop during club events can be used on merchandise purchases only. They cannot be used for lessons. Gift certificates are available, however, for purchases of merchandise, or lessons.

6.5 DRIVING RANGE

The range opens daily with the golf course and closes 30 minutes prior to sunset. On Sundays, the range closes at 7:00 p.m. in order to prepare for range maintenance on Mondays. Anyone hitting range balls over the back fence is subject to a heavy fine by the board of directors. If you are capable of hitting over the net you will be placed on a list not allowing you to hit drivers or any club you can hit over the net. **ONLY GOLF MEMBERSHIP CATEGORIES MAY USE THE PRACTICE FACILITIES.**

6.6 CLUB STORAGE & CLEANING

Club storage and cleaning services in the club storage area are provided year-round for members. The staff will be on duty at all times to transport your clubs to and from the club storage room to ensure your clubs are clean. Only one bag per member will be permitted.

6.7 JUNIOR PLAY

- a. A junior player is 17 years of age and younger.
- b. All junior play is under the supervision of and with the approval of the Head Golf Professional or his staff.
- c. Any junior under the age of 12 must be accompanied by an adult member and may not play on Saturday or Sunday before 2:00 p.m.

6.8 DEPENDENT PLAY

- a. A dependent is any unmarried son or daughter from the ages of 18-23 who are dependent upon their parents for support. As of age 24, they no longer have dependent privileges.
- b. All dependent play is under the supervision and approval of the Head Golf Professional and his staff.
- c. Dependents will not be allowed to play on Saturday or Sunday before 1:00 p.m. unless accompanied by an adult golf member.

6.9 GUEST FEES

- Accompanied Guests: Weekdays-\$115.00(+ tax) Weekend-\$125.00(+ tax) Junior Guests: Half the daily fee
- Immediate (Vertical) Family Guests: Half the daily fee
- Unaccompanied Guest: Weekday/Weekend - \$200 (+ tax) (Pro must approve)

6.10 CART FEES

Cart fees are \$25.00 per rider for 18 holes, and \$12.50 per rider for 9 holes.

6.11 GUEST POLICY

A local guest may only play golf once a month during April through October and must play with a member. A guest who lives within a 100-mile radius of Chattanooga will be considered a local guest. A member may have only one guest on Saturdays prior to 12:00 p.m.

6.12 ASSOCIATES

To the extent allowed by the by-laws all membership classifications that do not have golfing privileges may play golf once a month. Such players are subject to the same rules as outlined above in the guest policy including the requirement of playing with a golf member and paying a guest fee. Only golf memberships will be allowed to use the practice facilities.

6.13 GENERAL GOLF CART RULES

- a. Please observe 90-degree rule at all times unless conditions restrict cart use to cart path only.
Carts will remain on the path at all times on par 3 holes. Golf cart procedure signs are located on #1 and #10 tees.
- b. Golf cart operators must observe all directional signs and must remain on paths at teeing areas and within 60 feet of greens.
- c. Golf cart operators must be 16 years of age and have a valid driver's license.
- d. Good judgment, reasonable care and observation of club rules are expected of any member or guest when operating a cart.
- e. Rental carts are to be returned in good condition. If a rental cart is damaged, it will be repaired at the member's expense. Golf carts are driven at the driver's own risk.
- f. "Carts on Paths" mean the golf cart must stay on paths and may not leave the trails for any reason.
- g. Only CGCC carts will be permitted on the golf course or practice facilities. If you drive a private cart to the club, you must use public roads and park your cart in the lower lot across from the swimming pool. Special exemptions may at times be granted by the Board of Directors.

6.14 GOLF RULES AND REGULATIONS

- a. Appropriate golf attire is required on the course, including the practice area for all members and guests. Collared shirts are required for men at all times. Shorts are permitted, provided they are a reasonable length. Jeans, cut-off, athletic shorts, tennis shorts, bathing suits, tank tops, tee-shirts, or halter tops are not permitted. To avoid an embarrassing situation, please inform your guests about our dress code. Only spikeless golf footwear is appropriate.
- b. All members and guests must register in the golf shop before beginning play.
- c. Players are expected to maintain the tempo of the course. Slow play will not be tolerated. If a group fails to keep its place on the course or loses one open hole of the players ahead, it shall allow the group following to pass. Members and guests are allowed to walk at any time provided they are playing at a pace that does not delay play.
- d. All play shall start on the 1st Tee, except as otherwise authorized by the Head Golf Professional or his staff.
- e. Five-some Policy: A five-some must get approval from the Head Golf Professional or his Professional Staff.
- f. Each player must have his own golf bag and clubs.

- g. Practice shall be confined to designated practice areas. Regular tees, fairways, greens and sand bunkers are not to be used for practice. This includes practice on #1 Tee before starting play. Practice from the back of the driving range is not permitted.
- h. Only the use of CGCC trolley carts may be used as pull carts. They may be rented for a fee of \$4.50 for 9 holes and \$8.00 for 18 holes. These trolley carts are available on a first come first serve basis.
- i. The golf course and parts thereof may be closed at times due to certain repairs or conditions at the discretion of the Head Golf Professional and/or the Superintendent.
- j. Players shall at all times repair fairway divots, repair ball marks on greens, smooth bunkers and place trash & cigarette butts in containers provided.
- k. Starting times begin at 8:00 a.m. on weekdays and 7:30 a.m. on weekends.
- l. Dogfight schedules and tee times must be approved by the Golf Committee. Once approved, it is the responsibility of dogfight players to frame groups so as to facilitate an acceptable pace of play.
- m. We ask that members and guests not enter the bag storage area or the cart storage area unless accompanied by an authorized employee of the club.
- n. Children under 16 are not allowed in the clubhouse locker room unless accompanied by an adult. No one under the lawful drinking age shall be allowed in the Men's Grille for any purpose. Children under the age of 12 must be accompanied by an adult and supervised at all times.
- o. Bicycles, roller skates, scooters, and skateboards are not permitted on the golf course at any time. Joggers or walkers are permitted on the golf course, but only if they are Members or Associates and only when there is no maintenance or golfing activity on the course.
- p. Swimming in the lakes on the golf course and ball-hawking is prohibited on any part of the golf course. Fishing by Members only, is only allowed during the hours the course is closed.